

The events of this pandemic have dramatically changed all of our lives and we are all starting to adapt to the “new normal. With that in mind, we want to keep you informed on what we are continuing to do as a company to ensure that we can operate safely. The health and safety of our team and clients is paramount. This is a fluid process that will be everchanging in reaction to the current environment. Below we have outlined our mutual expectations that include our commitment to each other.

### **Our Commitment to You**

**On-going** thoroughly sanitized and professionally cleaned space  
**State of the art** air purification and sanitation system; we do NOT share our air space with any other business  
**Petitions** installed where we do not have a 6-foot distance  
**Each station** will be thoroughly sanitized before and after each client  
**Increased spacing** between stations, keeping a minimum 6-foot distance  
**Beverage service** is currently suspended, water will be available  
**Touchless credit card machines** installed  
**We will be practicing social distancing** whenever possible

If a team member displays COVID19 symptoms they will be quarantined for the appropriate amount of time, per CDC guidelines.  
**Reduced number** of stylists working at any given time to ensure low volume of individuals in our space.  
**We will wash our hands properly** before and after each client  
**We will wear a mask at all times**  
**We will be sanitizing/sterilizing tools** in between each service  
**We are all Barbicide Certified**  
**We will continuously monitor health and safety protocols**

### **Your Commitment to Us**

If you are sick or feel any symptoms of sickness, we ask that you reschedule your appointment with us  
\*cancellation fees will be waived during this time  
Please come alone for your appointment whenever possible  
Please do not bring outside food or beverages  
**Each client must wear a mask for the duration of their visit**

Thank you for your ongoing trust in HC Studio. We look forward to your next visit!